

Visual

Professional Edition User's Guide



V I S U A L

www.Visual-3D.com

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Visual User's Guide

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Should you have any questions concerning this Agreement or the Programs, or the Documentation, please contact Acuity Brands Lighting, Inc. by calling (800) 279-8043.

System Requirements

Visual has been developed for the Microsoft Windows operating system. The minimum system requirements for Visual 2.7 are:

- Operating System: Microsoft Windows XP/Vista/Windows 7/ Windows 8
- Processor: Intel Dual or Quad Core (2.4 GHz minimum) 32 or 64 bit
- Memory: 2GB minimum, 4 GB recommended
- Video Card: 256MB RAM, 512MB recommended, supports Open GL
- Hard Drive: 80 MB to 120 MB available space
- Virtual Memory: Minimum set to 3000 MB [Learn how to change your virtual memory](#)

Windows Firewall

One of the security features that Microsoft provides to keep your information private is the Windows 7/8 Firewall. To get the most out of the firewall, you need to tell Windows to allow certain trusted programs to break through. Images from Windows 7 are shown. Individual system configuration may vary, but the commands necessary are in the same place(s).

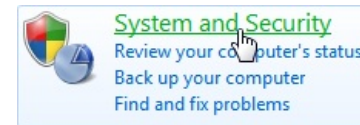
A firewall is designed to keep your computer safe from outsiders by preventing anyone or any program from entering or exiting your computer via the Internet. Programs that you have that need to access the Internet, such as Visual Lighting Software, are going to be stopped dead in their tracks. To keep things running smoothly, you need to tell Windows Firewall which programs are safe.



Open the Windows Start Menu and select *Control Panel*.



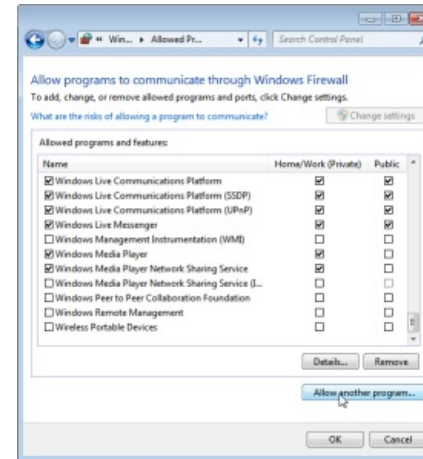
Select *System and Security*.



Select *Allow a program through Windows Firewall*.

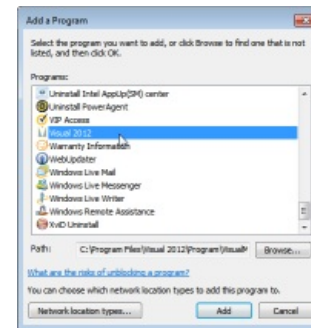


Click *AllowAnother Program* at the bottom of the *dialog*.



Locate the entry "Visual 2012" and select *Add*.

Close Control *Panel* by clicking the red X.

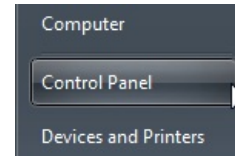


Use of other security and/or firewall software may impact program operation. Modification of settings in non-Windows applications is the responsibility of individual users and is not supported.

Proxy Servers

If you have a proxy server, you need to set it to work properly with Visual.

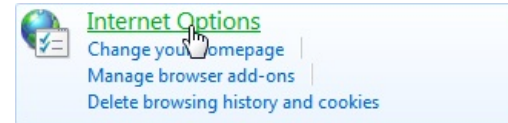
Open the Windows Start Menu and select Control *Panel*.



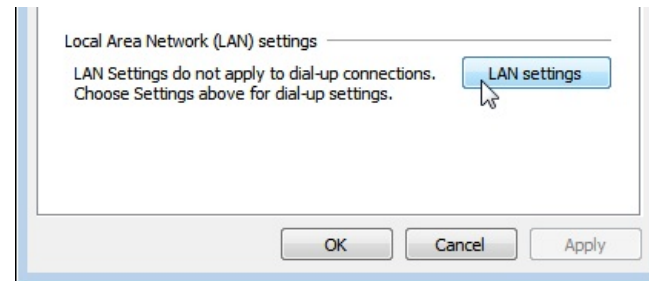
In the Control *Panel*, select Network and Internet.



In the Network and Internet settings *dialog*, select Internet Options.



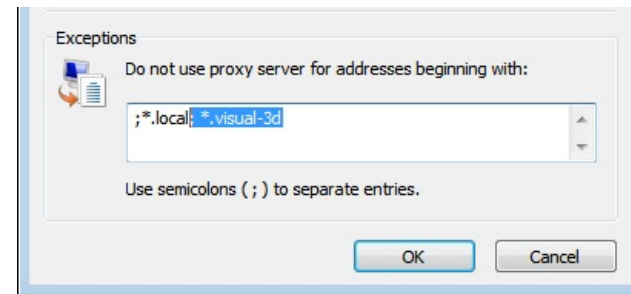
In the Internet Properties *dialog*, select the Connections *tab*. Then select LAN Settings at the bottom of the *dialog*.



In the Proxy Server section of the *dialog* that appears, click the checkbox if necessary and then click the Advanced button.



In the Exceptions section, add an entry for Visual that includes the separating semicolon and "*.visual-3d".



Close all dialogs that remain open by clicking OK as necessary. This setup is independent of the web browser(s) used on the computer.

Installation, Registration and Technical Support

Installation

1. Download the setup program from www.visual-3d.com/Software/Download.aspx .
2. The Visual Installation program will begin running. Follow the instructions that appear on your screen.
3. Visit www.Visual-3D.com to check for program news and updates.

Manual Comments

Comments on the User's Guide are welcome at: support@Visual-3D.com

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Registration

It is important that we keep all users informed of updates for Visual. To *register* as a Visual user, please create an account on the Visual website: www.Visual-3D.com

Technical Support

For technical support questions, please visit the Support section of the Visual [website](#) or contact the Visual Support Center via email or telephone:

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- Email: support@Visual-3D.com
- Phone: 1-800-279-8043, Monday - Thursday 7:30 AM-5:30 PM EST and Friday 8:00 AM - 12:00 PM